

Rules of Life-Time Janmarg Travel Card

Janmarg Travel Card

A Janmarg Travel Card is like your pre-paid mobile phone card. Once recharged, you can use the available balance to make trips on the Ahmedabad BRTS buses. After each travel, the trip amount will be deducted from the Janmarg Travel Card account. No need to wait in lines for getting a ticket.

Buying the Janmarg Travel Cards

Janmarg Travel Card can be bought at the ticketing counter of the BRTS Bus Station.

- For purchasing the Janmarg Travel Card there is a onetime issuing fee of Rs 25/- only. (Non Refundable)
- You can recharge the Janmarg Travel Card at the BRTS Bus station in multiples of Rs 50/-. Note that no refunds are admissible.
- Only **one person** can travel at a time using a Janmarg Travel Card.

Check Balance on Janmarg Travel Card

While travelling you can check the available balance on the LCD screens of the entry and exit barriers.

If you are not travelling and would like to know the balance on your Janmarg Travel Card check it at the ticket counter only. Do not use the entry validator to check the balance on Janmarg Travel Card – every entry at the validator would be considered as an entry into the bus station and money would be deducted from the Janmarg Travel Card - a minimum of Rs 2 (if you exit at the same station) or upto a maximum of Rs. 21 (in case no exit is validated) may be charged. This rate is maximum and minimum prevailing rate.

How to use the Janmarg Travel Card

Let's take a ride from RTO to Memnagar using a Janmarg Travel Card

You have just purchased a Janmarg Travel Card from the BRTS Bus Station at RTO and want to go to Memnagar.

While entering the Bus Station

Just place the Janmarg Travel Card on the area marked on top of the flap barrier / turnstile. The barrier will automatically allow one person to enter. The available balance is shown on the LCD screen of the entry barrier.

Once inside the bus station, you catch a bus enroute to Memnagar.

After you get off at Memnagar ...

Exiting the Bus station

It is the same process while exiting the station - place the Janmarg Travel Card on the area marked on top of the flap barrier / turnstile. The barrier will automatically allow one person to enter. The available balance is shown on the LCD screen of the exit barrier.

Your first journey using a Janmarg Travel Card is done, its as simple as that ...

Don't try to jump the barrier/enter without registering

Penalty for jumping the barrier/ entry without registration is Rs.100/-. Forced entry would result in an alarm and could result in greater penalty.

Exiting the station without travelling

In case you decide not to travel after entering the Bus Station

If you exit without travelling, at the same station as that of entry, a deduction of Rs.2/- would be made from the available balance.

Maximum Travel Time

The maximum travel time between Janmarg Travel Card entry and exit is 100 minutes.

In case you lose the Card

No refund is admissible in the case of a lost card.

Damaged Card

Damaged cards can be replaced for a replacement fee of Rs 25 only. The balance of the old card will be transferred to the new card.

In case of acceptable damage (Ex. Card is in good condition yet not readable at the validator / POS due to technical defect / default) a replacement card may be issued free of cost. Contact BRTS Command and Control Centre, Ahmedabad, on **Telephone no. - 1-800-233-2030** (Toll-free) for details.

Important Information

Janmarg Travel Card users have to register exit at exit station barrier within the stipulated maximum time (100 minutes) – else a sum of the maximum fare from the origin station would be automatically deducted from the available balance.

Travellers should have their Janmarg Travel Card with them throughout the whole trip - from entry to exit and would have to present it for inspection if requested by inspection personnel.

*****The fee and penalties mentioned are as applicable on 01/01/2012 and may be subject to revision.**